ABOUT THIS

# R P R







(GRI 102-10, 102-29, 102-46, 102-48, 102-49, 102-50, 102-51, 102-52, 102-54, 102-56)

The purpose of this report is to publish and share with our stakeholders compliance with our corporate purpose, through our achievements and progress, and which are guided by our Sustainability Strategy\*.

This document contains the global results for Grupo Bimbo in matters of economics, society, and the environment. The reporting period covered is from Jan. 1st to Dec. 31, 2019. This annual report has been prepared pursuant to Global Reporting Initiative (GRI) standards, for Sustainability reports, in the "essential" version. It also contains information requested by the Mexican Stock Exchange, through RobecoSAM, to be included in the part on Sustainable Index. The comprehensive annual report herein contains financial information verified externally, and verification by internal audit as pertains to information on sustainability strategy indicators.

Grupo Bimbo produces this report on an annual basis. The period encompassed in this report contains no significant changes, when compared to previous years, in either materiality or coverage. Moreover, we have included our contribution to the 10 principles of the World Pact, and the 17 Sustainable Development Objectives.

As part of our environmental protection strategy, we have prepared the digital version of the full document. For the ninth time, we have reported results on activities performed in Mexico, North America, Latin America, Europe, Asia, and Africa.

For more information, please visit:

https://grupobimbo.com/en/sustaintability

For more information about our Sustainability Strategy visit:

https://grupobimbo.com/en/sustaintability

Grupo Bimbo Materiality:

https://grupobimbo.com/en/sustaintability/our-stakeholders/materiality

For more information about Grupo Bimbo Policies visit:

https://grupobimbo.com/en/our-group/policies

For more information on Corporate Governance and Risks visit:

https://grupobimbo.com/en/sustaintability/information-evaluators





#### **AWARDS AND RECOGNITIONS 2019**

INSTITUTION	RECOGNITION	DATE	DESCRIPTION
Expansión	Among Top Ten companies in Mexico with best Corp. Integrity	Nov. 2019	Scored 98 /100 within ranking of 500 most transparent companies in the IC500
<i>Mundo Ejecutivo</i> Magazine	One of Mexico's most global companies	Nov. 2019	Recognition awarded during Mundo Ejecutivo's Summit1000
Euromonitor International	100 Global Megacompanies	Mar. 2019	
Love Mondays	Top 5 Most Loved Companies	Mar. 2019	Recognition granted by the evaluation platform
Ethisphere Institute	The Most Ethical Companies	Feb. 2019	Recognition granted for the $3^{rd}$ consecutive year
QUEMA y Movisa	Gold Award for the Active and Healthy Company challenge	Jun 2019	For efforts and devotion in promoting healthy habits among associates
EBC	Honoris Causa to Daniel Servitje Montull	Apr 2019	Recognition for his professional experience and entrepreneurial spirit
Mirec Awards	Best collaboration in Renewable Energy Sources and Corp User of Energy		
Ranking Meaningful Brands	Among most important companies for consumers	Apr 2019	Havas Group recognizes companies that are important to consumers
Merco Ranking	Company with the Best Reputation in the country	Aug. 2019	Awarded by the Merco ranking for Companies and Leaders of Mexico
Merco Ranking	Food Industry company with the Best Reputation	Aug. 2019	Awarded by the Merco ranking for Companies and Leaders of Mexico
Merco Ranking	Daniel Servitje was recognized as the Most Reliable Leader and with the Best Reputation	Aug. 2019	Awarded by the Merco ranking for Companies and Leaders of Mexico
Universum	Top 100 Most Appealing Employers in Mexico	Jun. 2019	Within the business, engineering, IT, natural sciences, humanities, and health sectors
PROPAEM	Six Work Centers in the State of Mexico	Jun. 2019	Recognition for work centers with Clean Industry
Expansión	Within the Top 500 Most Important Companies in Mexico	Nov. 2019	Recognition granted by Expansión magazine
Expansión	The Top Manufacturing Company in Mexico	Aug. 2019	Recognition granted by Expansión magazine
Baking & Snack	Sustainability Award	Sep 2019	Award for efforts in four categories: Community, Associates, Health, and Wellness
US Environmental Protection Agency (EPA)	Partner of the Year Award 2019 ENERGY STAR®	Apr. 2019	Award for Partner of the Year 2019 ENERGY STAR®, given by the EPA in recognition for our commitment to the energy use strategy and leadership in the baking industry
Bóscares	Supply Chains with Zero Deforestation	Nov. 2019	Recognition from Reforestamos México, with the support of CONAFOR (the Nation Forestry Commission), the School of Social Responsibility from Anáhuac University (CLARES) and the UNDP's Finance Biodiversity Initiative (BIOFIN)

#### **MEMBERSHIPS**

#### (GRI 102-13)

The following is a list of the primary sector entities to which we belong, and associations or organizations for which we are members, and which work in defense of interests we support.

#### DOMESTIC

- Asociación Nacional de Fabricantes de Chocolates, Dulces y Similares, A.C. (ASCHOCO)
- Asociación Nacional de Tiendas de Autoservicio y Departamentales (ANTAD)
- Asociación Nacional de Transporte Privado (ANTP)
- Asociación Mexicana de Industriales de Galletas y Pastas, A.C.(AMEXIGAPA)
- Cámara Nacional de la Industria de la Transformación (CANACINTRA)
- Cámara Nacional del Maíz Industrializado (CANAMI)
- Cámara Nacional de la Industria Panificadora y Similares de México (CANAINPA)
- Confederación Patronal de la República Mexicana (COPARMEX)
- Consejo Coordinador Empresarial (CCE)
- Consejo Mexicano de Negocios (CMN)
- Consejo Mexicano de la Industria de Productos de Consumo (ConMéxico)
- Consejo Nacional Agropecuario (CNA)
- Consejo Empresarial Mexicano de Comercio Exterior, Inversión y Tecnología, A.C. (COMCE)
- Consejo de Autorregulación y Ética Publicitaria (CONAR)
- Consejo de la Comunicación
- Consejo Mexicano de Asuntos Internacionales (COMEXI)
- · Consejo Empresarial de Salud y Bienestar
- Ecología y Compromiso Empresarial (ECOCE)
- Iniciativa GEMI
- Movimiento por una Vida Saludable (MOVISA)
- Unión Social de Empresarios de México (USEM)
- American Chamber of Commerce of Mexico (AMCHAM)
- Fundación Mexicana para la Salud (FUNSALUD)

#### INTERNATIONAL

- Consumer Goods Forum (CGF)
- International Food and Beverage Alliance (IFBA)
- Roundtable on Sustainable Palm Oil (RSPO)
- World Federation of Advertisers (WFA)
- World Environment Center (WEC)
- Earthworm Foundation

## PLANT RECOGNITIONS

# PLANTS	PLACE	RECOGNITION	REASON
16	USA	Energy Star Certification	For having a score of 75 or more, according to performance indicator used (EPI).
1	USA	Energy Star challenge for industry	For achieving 10% energy use reduction in 5 years (maximum recognition for any company throughout entire food industry in the USA.
32	Mexico	Clean Industry	A program allowing for incorporation of environmental management system and which enables regulatory compliance, evaluated overall and with documentation, regarding the way a company meets the objective of environmental protection.
8	Europe	ISO 14001	The international standard that focuses on the implementation of an environmental management system that identifies, catalogs, and manages environmental risks in an organization.
1	Costa Rica	Bandera Azul	An award given for the commitment and efforts aimed at reducing the Carbon Footprint.
1	Venezuela	Soy Responsable, in the environmental category	Recognition for eight consecutive years in joint projects with non-profit NGOs for the recycling of plastic and glass along the coasts of Venezuela.
1	Costa Rica	Energy Efficiency Award	Recognition for our electric power supplier, due to the intelligent managing of electricity in real time.
1	Argentina	Participation in the Learning Network for Energy Management Systems in Industry	Recognition within a three-party cooperation project: Argentina, Mexico, and Germany.
1	Chile	APL III Certification	Certification during the clean production agreement in the country, due to its performance with established goals.
1	Colombia	Logistics Efficiency	Recognition from the Municipality of Bogota and the Mobility Secretary, for the delivery schemes at non-traditional hours, and the use of environmentally and operationally efficient delivery fleets.
1	Colombia	Neutral Carbon Footprint	For the 2nd consecutive year, our transportation fleet has been granted. This certificate by CO2Cero, an agency that is part of the ICNTEC Colombian Technical Standards Institute.
5	USA Colombia Mexico	LLEED Certification	Certification based on highly demanding rules and standards in international design and construction.

Metropolitan Distribution Center in Mexico. obtained LEEDS Platinum, the highest level of certification for sustainable buildings.



#### **MATERIALITY**

To produce this report, we have worked according to the last two materiality studies performed in 2015 and 2019 to identify those material aspects to be reported that directly or indirectly impact our stakeholders.

In this table we show the principles of the Global Compact SDGs and Sustainable Development Goals to which we contribute.



#### **HUMAN RIGHTS**

- Businesses should support and respect the protection of internationally proclaimed human rights.
- 2. Businesses should make sure that they are not complicit in human rights abuses.

#### LADOR STANDARD

- 3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.
- 4. Businesses should uphold the elimination of all forms of forced and compulsory labor
- Businesses should uphold the effective abolition of child labor.











AND CIRCULAR ECONOMY







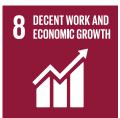




























TRANSPARENCY AND COMMITMENT TO STAKEHOLDERS



WATER MANAGEMENT

INVOLVEMENT WITH
THE COMMUNITY

#### **ENVIRONMENT**

- 6. Businesses should uphold the elimination of discrimination in respect of employment and occupation.
- 7. Businesses should support a precautionary approach to environmental challenges
- 8. Businesses should undertake initiatives to promote greater environmental responsibility
- 9. Businesses should encourage the development and diffusion of environmentally friendly technologies.
- 10. Businesses should work against corruption in all its forms, including extortion and bribery

#### **ANTI-CORRUPTION**



GRI 102: GE	NERAL DISCLOSURES 2018	
PERFORMA	NCE EVALUATION OF THE HIGHEST LEVEL OF GC	VERNANCE
102-1	Name of the organization	1, 318
102-2	Activities, brands, products, and services	1, 11, 12, 13, 4, 15
102-3	Location of headquarters	318
102-4	Location of operations	3, 318
102-5	Ownership and legal form	1, 318
102-6	Markets served	3, 15
102-7	Scale of the organization	66, 67, 208
102-8	Information on employees and other workers	66, 67, 209
102-9	Supply Chain	16, 17
102-10	Significant changes to the organization and its supply chain	190
102-11	Precautionary principle or approach	https://grupobimbo.com/en/investors/quarterly-reports
102-12	External initiatives	44
102-13	Membership of associations	193
STRATEGY		
102-14	Statement from senior decision maker	4
102-15	Key impacts, risks, and opportunities	4
ETHICS ANI	INTEGRITY	
102-16	Values, principles, standards, and norms of behavior	1, 3, 180, 181
102-17	Mechanisms for advice and concerns about ethics	186, 222
GOVERNAN	CE	
102-18	Governance structure	177
102-19	Delegating authority	https://grupobimbo.com/en/corporate-governance-code
102-20	Executive-level responsibility for economic, environmental, and social topics	222
102-21	Consulting stakeholders on economic, environmental, and social topics	55,
102-22	Composition of the highest governance body and its committees	177
102-23	Chair of the highest governance body	177
102-24	Nominating and selecting the highest governance body	86, https://grupobimbo.com/en/corporate-governance-code
102-25	Conflicts of interest	https://grupobimbo.com/en/corporate-governance-code
102-26	Role of the highest governance body in setting purpose, values, and strategy	https://grupobimbo.com/en/corporate-governance-code
102-27	Collective knowledge of highest governance body	222, https://grupobimbo.com/en/corporate-governance-code
102-28	Performance evaluation of the highest level of governance	222, https://grupobimbo.com/en/corporate-governance-code
102-29	Identification and management of economic, environmental, and so-cial impacts	190, 222 https://grupobimbo.com/en/sustaintability/sustainable- grupo-bimbo/management-structure



GRI 102: 0	GENERAL CONTENT 2018	
102-30	Efficiency in risk management processes	222 https://grupobimbo.com/en/corporate-governance-code
102-31	Evaluation of economic, environmental, and social issues	108
102-32	Role of highest level of governance in producing sustainability reports	4
102-33	Communication on critical concerns	186, 222
102-34	Nature and total number of critical concerns	186
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102-37	Involvement of stakeholders in payment	82
102-38	Ratio of total annual compensation	82
102-39	Ratio del incremento porcentual de la compensación total anual	80, 81
PARTICIP/	ATION BY STAKEHOLDERS	
102-40	List of stakeholders	https://grupobimbo.com/en/sustaintability/our-stakeholders
102-41	Collective bargaining agreements	https://grupobimbo.com/en/corporate-governance-code
102-42	Identification and selection of stakeholders	https://grupobimbo.com/en/sustaintability/our-stakeholders
102-43	Approach to stakeholder engagement	https://grupobimbo.com/en/sustaintability/our-stakeholders
102-44	Key topics and concerns raised	https://grupobimbo.com/en/sustaintability/our-stakeholders
PRACTICE	S FOR PREPARING REPORTS	
102-45	Entities included in consolidated financial statements	222
102-46	Defining report content and coverage of subjects	190
102-47	List of material subjects	https://grupobimbo.com/en/sustaintability/our-stakeholders/ materiality
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302-4	Reduction of energy consumption	94, 95, 96, 97, 122, 123, 124, 125, 202, 203
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STANDARD	DISCLUSURE	PAGE OR DIRECT RESPONSE
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GRI 401: EM	PLOYMENT	
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404-2	Programs for employee aptitude enhancement and for transition assistance	215
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FP5	Percentage of production volume manufactured at sites certified by an independent third party in accordance with internationally recognized food safety management system standards.	31
FP6	Percentage of total sales volume of consumer products, by product category, that are reduced by saturated fat, trans fat, sodium and added sugars.	24, 25
FP7	Percentage of total sales volume for consumer goods, by product category, containing added nutritional ingredients such as fiber, vitamins, minerals, plant chemicals, or functional food additives.	32, 33
FP8	Policies and practices regarding communication to consumers on nutritional ingredients and information beyond legal requirements	38, 39

# **EXCLUSIONS**

#### **GRI 203**

- Only provided the exclusion applies or is declared.
- The report herein does not include impacts.
- The impacts reported only apply to Mexico

#### GRI 203-1A

- All amounts are given in Mexican pesos.
- The percentage of equivalent net profit was validated by the Comptroller.
- The amount donated and the number of food banks only pertain to BBU and Canada.
- The tax benefits entry was considered to determine donation amounts by BBU to food banks.
- Donation amounts made include budget employed for the Good Neighbor program. This program was not applied in 2019 in BQ, UK and Nicaragua.

#### GRI 203-1C

All Good Neighbor projects are delivered as in-kind or monetary donations, to both the community as well as to not-for-profit institutions, as per our Global Policy on Donations – Social Impact.

#### GRI 402-1

- Average time is 3 weeks beforehand.
- Organizations with collective bargaining, a term between 7 and 30 days.
- Collective bargaining agreements have notification periods determined by the type of situation

#### **GRI 301 MATERIALS**

#### GRI 301-1, 301-2

- Information period is from Nov. 1, 2018 to Oct. 32, 2019 with the exception of compostable material, which considered purchases made during 2019.
- Spend and major suppliers for each organization (~80%) were considered in gathering information.

#### **CARDBOARD:**

- Information for this year was obtained through the CDP, within its Supply Chain program, with the exception of data on recycled board.
- Materials reported include packaging, paper, and board, as they are supplied linked to our packaging material commitment.

#### GRI 301-3

This indicator is partially reported because of participation in two collaborative programs with other companies, and the amount recovered is shared (described within the text).

#### **GRI 302 ENERGY**

#### GRI 302-1, 302-2, 302-3, 302-4, 302-5

- Fuel and Electricity: Information on use for our USA operation is gathered in November due to the delay in invoicing; November volumes are repeated for December to estimate the annual indicator.
- Iberia: Not all information on our Teror plant is included.
- Bimbo QSR: Partial reporting for our plants in China, Turkey, and Switzerland only. The remaining plants are undergoing standardization.
- Indicators for operations are reflected as plants gradually migrate from fuels.

#### **GRI 303 WATER**

#### GRI 303-1, 303-3

- Information on use for our USA operation is noy gathered until the 3Q due to quarterly invoicing; 3Q information is repeated for 4Q to estimate the annual indicator.
- Iberia: No information on our Teror plant is included.
- Bimbo QSR: Partial reporting only for China, Turkey, and Switzerland. The remaining plants are undergoing standardization.
- No water from wetlands, rivers, lakes or oceans is used.

#### GRI 303-2

No damage has been reported.

#### **GRI 304 BIODIVERSITY**

#### GRI 304-1

According to a study performed in previous years, none of our operations are located in protected areas or of great biodiversity importance.

#### GRI 304-2

No impact was reported on biodiversity as a result of products, services, or activities.

#### GRI 304-4

Operations do not affect species included within the IUCN Red List.

#### **GRI 305 EMISSIONS**

#### GRI 305-1,305-2,305-3,305-4,305-5,305-7

- Fuels and Electricity: Information on use for our USA operation is gathered in November due to the delay in invoicing; November volumes are repeated for December to estimate the annual indicator.
- Iberia: No information on our Teror plant is included
- Bimbo QSR: Partial reporting for our plants in China, Turkey, and Switzerland only. The remaining plants are undergoing standardization.

#### GRI 305-6

The indicator is partially reported because the implementation status of our Policy on Refrigerants is reported.

#### GRI 305-7

No persistent organic pollutants (POP) or hazardous air pollutants (HAP) are generated.

#### **EFFLUENTS AND WASTES**

#### EAA:

- India partially reports wastes as of Nov. 2018.
- · Morocco reports no wastes.

#### Iberia:

- No information on waste in our Tenerife plant is reported.
- No information on our Teror plant is included.
- Data on hazardous waste for the whole year in Iberia was excluded.

#### Mexico:

• December's hazardous waste information for Mexico is excluded.

#### Bimbo QSR:

• Partial reporting only for plants in China, Turkey and Switzerland. The remaining plants are undergoing standardization.

#### GRI 306-3

No significant spills are reported.

#### GRI 306-4

Tall hazardous wastes are treated, none are transported, imported, and/or exported.

#### GRI 306-5

No significant impact was reported.

#### **307 ENVIRONMENTAL COMPLIANCE**

#### GRI 307-1

No significant fines or sanctions have been found.

## GRI 308 ENVIRONMENTAL AND SOCIAL EVALUATION OF SUPPLIERS

GRI 308-1. 414-2

Status on environmental evaluation is reported through tools for said purpose.

#### GRI 408-1

- Social evaluation mechanisms for suppliers described herein include subjects of child and forced labor.
- No significant risks were identified in evaluations conducted this year on suppliers.

#### DESIERTO DE LOS LEONES ORGULLOSAMENTE LIMPIO

The program is exclusively for the Desierto de los Leones National Park in Mexico City.

#### PLANT TOURS PROGRAM

This program takes place in all organizations of Mexico, LAC, and LAS.

#### **NATURAL DISASTERS**

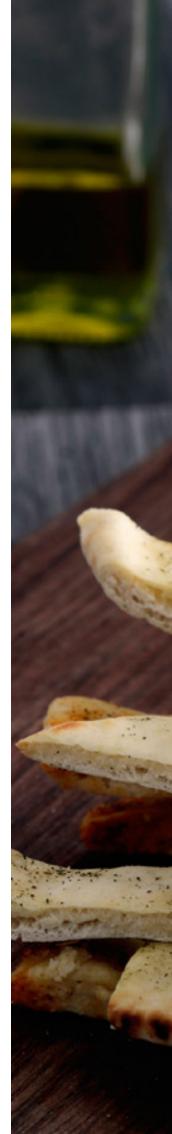
In 2019, this applies only to Mexico.

#### GRI 413-1A

- i) The volunteer program did not operate in 2019 in BQ, UK, EAA; for Latin America in Argentina, Peru and Uruguay.
- ii) The environmental impact evaluation and surveillance underway for the Volunteer program are only conducted in Mexico through the civil association, Reforestamos México.
- iii) The measurement on volunteers by gender, age, indigenous lineage or ethnic group, migratory status, income level, infrastructure availability, or specific health-related vulnerability are matters under review as regards personal data we were able to gather and publish when executing the volunteerism program, pursuant to applicable legislation and regulations we must follow as a Company, as well as current internal regulations
- v)vi) No internal information is reported on the operation of our Sustainability Committee, and the plans for community involvement.
- vii) Social and environmental impact measurements of the volunteer program do not currently form part of the representative bodies of our associates.
- viii) The Speakup Line for Grupo Bimbo is the communication channel through which all associates and suppliers may make comments, suggestions, complaints or reports on any non-compliance to the GB Code of Ethics. The information published in this report only considers reports on cases involving associates and/or suppliers.

#### GRI 413-2

i)/ii) No information is reported.







**ASSOCIATES**BACK TO TOPIC

## 102-7 SIZE OF THE ORGANIZATION

TOTAL NUMBER OF ASSOCIATES IN GRUPO BIMBO: 148,638

	TOTAL ASSOCIATES ON PAYROLL	TOTAL WORKERS HIRED AND AUTONOMOUS	TOTAL GB ASSOCIATES
Mexico	75,920	0	75,920
US/Canada	25,460	7,650	33,110
Latin America	20,174	3,656	23,830
Europe, Asia, Africa	12,270	3,508	15,778
Total within GB payroll	133,824	14,814	148,638

<sup>\*</sup>Note 1: There is a difference of 3 people in Latin America for 3 half times registered in Argentina.

<sup>\*</sup>Note 2: No information reported for paragraphs ii to v

102-8 LABOR FORCE BACK TO TOPIC

	TOTAL ASSOCIATES WITHIN THE PAYROLL				TOTAL NDEPENDENT DISTRIBUTORS		TOTAL AUTONOMOUS WORKERS		
	TOTAL	MEN	WOMAN	NOT SPECIFIED	% OF TOTAL	TOTAL	% OF TOTAL	TOTAL	% OF TOTAL
Mexico	75,920	63,397	12,523	0	57%	0	0%	0	0%
North America	25,460	20,155	5,304	1	19%	85	2%	7,565	67%
Latin America	20,174	16,101	4,073	0	15%	1,770	51%	1,886	17%
Europe, Asia, Africa	12,270	9,248	3,022	0	9%	1,607	46%	1,901	17%
Total within GB payroll	133,824	108,901	24,922	1	100%				
Total independent workers	3,462	NA	NA	NA		3,462	100%		
Workers freelancers	11,352	NA	NA	NA				11,352	100%
Total worldwide	148,638								
Full time	145,485								
Part time	3,153								
Total within GB payroll	133,824								
Total associates within payroll plus independent distributors	137,286								

	FULL TIME	PART TIME	TOTAL
Mexico	75,788	143	75,931
US/Canada	30,267	2,300	32,567
Latin America	23,808	13	23,821
Europe, Asia, Africa	15,622	697	16,319
Total within GB payroll	145,485	3,153	148,638

#### 401-1 TURNOUER

		PERSONNEL A	ACTIVE DURII	NG 2019			NNEL TURNO NATIONS IN 2		NEW HIRES D	URING 2019
	-		GENDER			GEND	ER		GENDER	
	AGE RANGE	MALE	FEMALE	NOT SPECIFIED	GRAND TOTAL	MALE	FEMALE	GRAND TOTAL	MALE	
Mexico	1 Less than 30	19,671	6,123		25,794	4,830	1,660	6,490	6,723	
	2 Between 30 and 50	52,461	11,347		63,808	6,114	1,933	8,047	4,741	
	3 Older than 50	7,749	1,194		8,943	505	126	631	95	
Total Mexico		79,881	18,664		98,545	11,449	3,719	15,168	11,559	
North America	1 Less than 30	3,637	1,045		4,682	1,030	340	1,370	1,542	
	2 Between 30 and 50	11,064	3,265		14,329	1,476	513	1,989	2,021	
	3 Older than 50	9,602	2,520	1	12,123	605	207	812	611	
Total North America		24,303	6,830	1	31,134	3,111	1,060	4,171	4,174	
Latin America	1 Less than 30	5,591	1,894		7,485	1,105	336	1,441	1,957	
	2 Between 30 and 50	13,553	3,378		16,931	1,763	519	2,282	1,822	
	3 Older than 50	1,450	334		1,784	96	31	127	55	
	4 Not specified	1	1		2	1	1	2	1	
Total Latin America		20,595	5,607		26,202	2,965	887	3,852	3,835	
Europe, Asia, Africa	1 Less than 30	5,958	419		6,377	2,991	42	3,033	3,844	
	2 Between 30 and 50	6,119	2,359		8,478	887	130	1,017	1,890	
	3 Older than 50	1,504	631		2,135	147	38	185	250	
	4 Not specified	2	2		4		2	2	2	
Total Europe, Asia, Africa		13,583	3,411		16,994	4,025	212	4,237	5,986	
Grand Total		138,362	34,512	1	172,875	21,550	5,878	27,428	25,554	

#### NOTES

<sup>\*</sup> Total terminations consider those which were voluntary.

Terminations exclude internal movements among GB companies, restructuring, determined time, deaths, retirements, disabling illness, and justified dismissals

#### **BACK TO TOPIC**

#### TOTAL NEW HIRES WHO RESIGN BEFORE THE FIRST YEAR OF

**EMPLOYMENT TURNOVER INDEX 2019 INDEX OF NEW ASSOCIATES 2019** GENDER **GENDER** GENDER GRAND **GRAND** GRAND **GRAND** FEMALE TOTAL MALE FEMALE TOTAL MALE FEMALE TOTAL MALE FEMALE TOTAL 37% 2,914 9,637 2,190 919 3,109 25% 27% 25% 34% 48% 2,642 7,383 1,414 2,311 17% 13% 9% 23% 12% 897 12% 102 7% 2% 197 31 48 79 7% 11% 1% 9% 17,217 14% 20% 15% 14% 30% 17% 5,658 3,635 1,864 5,499 29% 424 1,966 526 689 28% 33% 42% 41% 42% 163 2,682 598 198 796 13% 16% 14% 18% 20% 19% 661 214 825 176 64 240 6% 8% 7% 6% 8% 7% 5,473 425 17% 1,299 1,300 1,725 13% 16% 13% 19% 18% 730 2,687 476 156 632 20% 18% 19% 35% 39% 36% 2,426 15% 13% 14% 604 462 132 594 13% 13% 18% 4% 66 11 7% 9% 7% 4% 11 11 3% 2 100% 100% 100% 100% 100% 100% 2 1 1 1 1,346 5,181 950 289 1,239 14% 16% 15% 19% 24% 20% 1,959 13 1,972 50% 48% 63% 192 4,036 10% 65% 46% 585 2,475 467 43 510 14% 6% 12% 31% 25% 29% 330 5 44 10% 9% 17% 13% 15% 80 39 6% 2 4 2 2 0% 100% 50% 100% 100% 100% 30% 25% 25% 40% 859 6,845 2,465 63 2,528 6% 44% 9,162 34,716 8,350 2,641 10,991 16% 17% 16% 18% 27% 20%

## 401-3 PARENTAL LEAUE

COUNTRY ORGANIZATION		ASSOCIATES WHO HAD THE RIGHT TO TAKE TIME OFF WORK FOR MATERNITY / PATERNITY		ASSOCIATES WHO USED THEIR RIGHT TO TAKE TIME OFF WORK FOR MATERNITY / PATERNITY		TOTAL ASSOCIATES WHO RETURNED TO WORK AFTER THE PERMIT		
		MEN	WOMEN	MEN	WOMEN	MEN	WOMEN	
Mexico	Corporate, Bimbo, Barcel, Moldex, Qnet, El Globo, Ricolino	2333	585	2333	585	1670	274	
Mexico	Bimbo	1807	406	1807	406	1314	198	
Mexico	Barcel	507	109	507	109	356	56	
Mexico	Moldex	S/I	7	S/I	7	S/I	0	
Mexico	Qnet	S/I	2	S/I	2	S/I	1	
Mexico	El Globo	S/I	46	S/I	46	S/I	17	
Mexico	Ricolino	19	7	19	7	0	0	
North America	Bimbo Canada, BBU	57	315	57	315	42	274	
US	BBU	S/I	255	S/I	255	S/I	252	
Latin America	LAC, LAS, and Brazil	358	263	358	263	269	169	
Ecuador	LAC	42	19	42	19	42	19	
Costa Rica	LAC	33	9	33	9	33	5	
Guatemala	LAC	44	13	44	13	44	4	
Honduras	LAC	0	16	0	16	0	12	
Nicaragua	LAC	3	12	3	12	3	7	
Panama	LAC	18	6	18	6	18	3	
Venezuela	LAC	15	2	15	2	15	2	
Salvador	LAC	27	6	27	6	17	2	
Colombia	LAS	57	49	57	49	22	19	
Uruguay	LAS	8	7	8	7	7	4	
Paraguay	LAS	8	7	8	7	5	3	
Argentina	LAS	42	30	42	30	19	30	
Chile	LAS	56	37	56	37	41	27	
Peru	LAS	5	3	5	3	3	0	
Brazil	ВВ	0	47	0	47	0	32	
EAA	Europe, Asia, Africa	1382	1332	107	61	90	37	
UK	UK	4	8	4	8	4	4	
Portugal	Bimbo Iberia	16	5	16	5	16	2	
Spain	Bimbo Iberia	70	25	70	25	61	25	
China	Shanghai	329	363	1	1	0	1	
China	Chengdu	51	56	3	0	0	0	
China	Guangzhou	111	154	4	15	0	1	
China	Beijing	801	721	9	7	9	4	

TOTAL ASSOCIATES WHO RETAIN THEIR WORK AFTER ONE YEAR OF HAVING RETURNED TO WORK

ASSOCIATES WHO TAKE THE RIGHT TO TAKE TIME OFF WORK ON 2019 AND RETURNED ON 2019

INDICATOR OF RETURN TO WORK

**RATE OF RETENTION** 

MEN	WOMEN	MEN	WOMEN	MEN	WOMEN	MEN	WOMEN
2531	400	432	129	71.58%	46.84%	151.56%	145.99%
1662	195	351	99	72.72%	48.77%	126.48%	98.48%
437	56	81	19	70.22%	51.38%	122.75%	100.00%
S/I	0	S/I	1		0.00%		
S/I	1	S/I	0		50.00%		
S/I	17	S/I	7		36.96%		100.00%
0	0	S/I	S/I	0.00%	0.00%		
43	83	0	0	73.68%	86.98%	102.38%	2075.00%
S/I	73	S/I	S/I		98.82%		28.97%
296	269	19	74	75.14%	64.26%	110.04%	159.17%
42	19	0	0	100%	100%	100.00%	100%
33	7	0	3	100.00%	55.56%	100.00%	140.00%
44	13	0	9	100.00%	30.77%	100.00%	325.00%
0	22	0	10		75.00%		183.33%
3	13	0	6	100.00%	58.33%	100.00%	185.71%
17	13	0	10	100.00%	50.00%	94.44%	433.33%
15	2	0	0	100%	100%	100.00%	100%
27	8	0	6	62.96%	33.33%	158.82%	400.00%
22	19	0	0	38.60%	38.78%	100.00%	100.00%
6	4	2	6	87.50%	57.14%	85.71%	100.00%
5	3	0	2	62.50%	42.86%	100.00%	100.00%
19	30	17	6	45.24%	100.00%	100.00%	100.00%
41	27	0	0	73.21%	72.97%	100.00%	100.00%
3	0	0	0	60.00%		100.00%	
0	15	0	16		68.09%		46.88%
18	83	0	39	84.11%	60.66%	20.00%	224.32%
0	2	0	0	100.00%	50.00%		50.00%
0	2	0	0	100.00%	40.00%	0.00%	100.00%
16	39	0	39	87.14%	100.00%	26.23%	156.00%
0	0	0	0	0.00%	100.00%		0.00%
0	0	0	0	0.00%		0.00%	
0	1	0	0	0.00%	6.67%		100.00%
2	0	0	0	100.00%	57.14%	22.22%	0.00%

#### 403-2 SAFETY AND WELLNESS

CONCEPT	NORTH AMERICA	MEXICO	LATIN AMERICA	EUROPE, ASIA, AFRICA	TOTAL
Disabling injury	403	1,643	214	199	2,459
Days of disability	19,207	41,899	6,597	8,463	76,166
Hours worked	49,249,643	184,225,983	51,804,344	82,407,006	367,686,976
Number of collaborators	24,682	75,069	19,998	10,200	129,949
Fatalities	1	1	0	0	2
Fatalities Independent operators / External personnel		1		1	2
Occupational illness	0	0	0	0	0
Days Lost Rate (DLR)	78.00	45.49	25.47	20.54	169
Absenteeism Rate (AR)	8.95	11.99	5.86	10.69	37
Incident Rate (IR)	1.64	1.78	0.83	0.48	5

Our safety management system allows us to know the number of injuries by gender, but our headcount (structures) does not have this classification, and therefore we are unable to estimate the real indicator or the incident frequency rate by gender. We only have the overall rate for GB associates and its affiliates.

To estimate the incident rate, we only considered direct associates (within the GB payroll), not the Independent operators or contractor personnel because we have no control over their headcount, thereby distorting the incident rate. However, all injuries classified as severe or fatal suffered by Independent operators or contractor personnel is investigated and reported to the Steering Committee of the organization, and to Grupo Bimbo's Central Committee on Safety, in addition to being reported separately in the GRI.

In the case of injuries enroute, (those taking place when the associate travels from home to work, or vice-versa) these are neither included in GB records, nor reported to the Central Committee on Safety. This is because we have no control over risk factors outside the work centers, nor any direct influence on associate behavior when off the job.

From January to November, prior to the separation of Barcel and Ricolino organizations, these were taken as a single organization (Barcel). Therefore, in December, the indicator was considered as one single one, which when adding the basic headcount the sum came to 16,804, but in the basic headcount it is separate. Data is not taken from the rest of the basic headcount.

BQSR recently rejoined Grupo Bimbo and an integration period was established for safety processes, incident rate estimation criteria, and the recording of injuries. BQSR will report its indicators in line with those of Grupo Bimbo, as of Jan. 2020. The percentage of BQ associates, represents 2% of GB population, associates deemed not covered by GB Safety Model initiatives; but they are covered by local regulations, thus being able to control their incident rate.

#### 404-1 AUERAGE HOURS OF TRAINING PER YEAR PER ASSOCIATE

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WORK CATEGORY	TOTAL HOURS	<b>AVERAGE HOURS</b>		
	WOMEN	MEN	WOMEN	MEN
Operations and Staff	382,425.93	1,204,468.03	17.97	12.96
Supervisors	150,418.38	576,249.80	60.87	56.83
Sr. Executives and VPs	63,650.11	161,230.13	58.39	54.01
Total worldwide by employment level	596,494.42	1,941,947.96	24.01	18.31

Note: This indicator does not include information on:

Mexico KANAN: 14 associates.

North America BQ: 1 associate with no gender or level recorded.
Europe, Asia, Africa India: 218 associates; UK: 1 with no level; BQm 101 without their levels.

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# 404-2 PROGRAMS FOR UPGRADING ASSOCIATE SKILLS AND TRANSITION ASSISTANCE PROGRAMS

a. Type and scope of programs implemented, and assistance provided to enhance associate skills.

PROGRAM IMPLEMENTED	SCOPE	ТҮРЕ	DESCRIPTION
Onboarding	For all personnel (upon hiring)	Internal training courses	Program aimed at all newly hired associates, wherein they are presented with Company philosophy, challenges, safety and wellness model, and other relevant subjects for a good start within our Company.
Leadership Seminar	Manager position (upon filling a Manager position)	Internal training courses	Explains to leaders the type of Company we want and the leadership style we expect from them. Supplies tools so that the Manger may analyze like a leader and discover aspects that help him/her to be a better person and leader.
Forward Vision, Learning and Change	Manager position (upon filling a Manager position)	Internal training courses	Review the Vision of Grupo Bimbo and highlight the responsibilities that leaders have as agents of change, to convert Company initiatives into success stories.
Safety and Wellness	Manager position (within the first six months of filling this position)	Internal training courses	Analyze GB Health and Safety Model; explain policy and stress the importance that health and safety on the job has for GB.
MS01 Basic Principles (Supervision Modules)	Manager position (within the first year of filling this position)	Internal training courses	Ensure operation result scope in an atmosphere of respect for the individual. The Manager will analyze and apply the skills needed to improve his/her own training and development, as well as that of his/her associates.
MS02 Listen with Understanding	Manager position (within the first year of filling this position)	Internal training courses	Strengthen communication through effective listening. The Manager learns and applies the skills needed to listen with empathy and assertiveness.
MS03 Attention to Associate Claims and Concerns	Manager position (within the first year of filling this position)	Internal training courses	Maintain a sound work environment with team, through timely attention to claims and concerns made by associates. The Manager will learn and apply skills needed to recognize moods and to direct them in a positive way.
MS04 Communicating with the Team	Manager position (within the first year of filling this position)	Internal training courses	Ensure effectiveness of communication processes with associates. The Manager will learn and apply the skills needed to communicate ideas clearly and effectively.
MS05 Ensuring Associate Performance	Manager position (within the first year of filling this position)	Internal training courses	Ensure meeting individual and team goals. The Manager will learn and apply skills needed to maintain focus on results and indicators through systematic evaluations, motivating and constantly teaching associates.
MS06 Performance Evaluation Interview	Manager position (within the first year of filling this position)	Internal training courses	The Manager shall learn and apply the skills needed to evaluate results, proactive attitudes and associate responsibility in a motivating atmosphere throughout the interview, also recognize results, the way to obtain them, the bases for improvement.
MS07 Recognition: How do I give it?	Manager position (within the first year of filling this position)	Internal training courses	The Manager will learn and apply the skills needed to reinforce associate motivation, through recognition of their personal achievements and by facilitating a feeling of satisfaction and identification with the Company.

PROGRAM IMPLEMENTED	SCOPE	ТҮРЕ	DESCRIPTION
MS08 Correcting problem behavior	Manager position (within the first year of filling this position)	Internal training courses	Enrich and maintain a sound working environment for the team. The Manager will learn and apply the skills needed to identify and change inappropriate associate behavior, in a timely manner.
MS09 Coaching for Improvement	Manager position (within the first year of filling this position)	Internal training courses	Provoke interdependence among associates to transform behaviors and attitudes. The Manager will learn and apply skills needed to provide support and drive the search for solutions that associates can adopt in their work environment.
MS10 Change Management	Manager position (within the first year of filling this position)	Internal training courses	Overcome reluctance to change among team members. The Manager will learn and apply skills needed to generate and promote self-confidence, dealing with frustration, and commitment to benefits derived from the change.
MS11Settling on- the-job conflicts	Manager position (within the first year of filling this position)	Internal training courses	Keep the Company highly productive and deeply humane through a sound work environment. The Manager will learn and apply skills needed to mediate labor relations between management and workers (win-win).
MS12 Disciplinary Actions	Manager position (within the first year of filling this position)	Internal training courses	Ethically and responsibly guide associates by convincing them to change behavior or low performance, applying motivation or constructive sanctions.
MS13 Termination of the Work Agreement	Manager position (within the first year of filling this position)	Internal training courses	Psychologically and legally prepare Manager to successfully complete the dismissal of an associate from the Company, using firm but fair explanations on why this person must be separated from the Company.
MS14 Assistance with Personal Problems	Manager position (within the first year of filling this position)	Internal training courses	Maintain a sound work environment through the proper orientation of associates who raise a personal issue. The Manager will learn and apply the skills needed to provide support and foster the search for the best solution for the associate.
Executive Leadership Development Program (EDLP)	For GB Senior Executives and VPs, according to needs detected. It begins one day before (Sunday) but only as participant reception as the venue. It is not counted within the program because there are no activities that day.	Internal training courses	Development of Leadership Skills
Harvard Hmm	Manager position (upon filling a Manager position)	Internal training courses	Specialized Program from Harvard
Renewing My Commitment	Manager position (Specialized leadership program since 2019)	Internal training courses	The Manager, together with the team, renew their commitment through GB leadership basics.

PROGRAM IMPLEMENTED	SCOPE	TYPE	DESCRIPTION
Network Workshop	Manager position (Program executed according to operation needs)	Internal training courses	Facilitate work via networking, fostering the willingness to collaborate as a group and enhance productivity.
Mindset Shift	For Staff position and above	Internal training courses	We consider it critical that all Grupo Bimbo leaders are able to understand what the Digital Transformation entails. Constantly innovating, GB University designed the Mindset Shift program for you to explore 6 hours of select multimedia content related to Digital Transformation.

b. Assistance programs for transition, to facilitate Management continuity stemming from retirement or outplacement-related career termination.

PROGRAM IMPLEMENTED	SCOPE	TYPE	DESCRIPTION
A sound financial future	Associates aged 18 to 54	Internal training courses	Have information that helps prepare a personal financial plan. Learn about savings mechanisms offered by GB. Learn about filings that need to be presented to obtain a pension.
Let's Discuss My Future	Associates aged 55 to 59	Internal training courses	Learn about requirements and filings to be completed, when facing future retirement.
Life Plan	Associates 60 years old and above (only Mexico)	Internal training courses	Learn of the process that leads to a change of this type, and the emotional components when facing retirement. Learn about the requirements and filings needed. Learn of the benefits offered by the GB retirement plan.
Estimate – Pension Plan	Staff level associates and above	Internal training courses	Grupo Bimbo has a Retirement Pension Plan, which is fair recognition for the valuable years of service of our personnel, who after a whole life of working and responsibilities in GB, is now at retirement age.

# 404-3 PERCENTAGE OF ASSOCIATES WHO ARE EUALUATED REGULARLY AND WHO UNDERGO CAREER DEVELOPMENT REVIEWS

ASSOCIATES WHO RECEIVED A			%	
REGULAR PERFORMANCE AND CAREER DEVELOPMENT REVIEW	WOMEN	MEN	WOMEN	MEN
Operations and Staff	13,233	67,766	62%	70%
Sr. Executives and VPs	2,167	9,497	92%	94%
Managers and Directors	925	2,752	89%	92%
Without data	3	15	13%	1%
Global total by employment level	16,328	80,030	66%	71%

<sup>\*</sup> Data at the end of May 2019

#### **405-1 DIVERSITY AND INCLUSION**

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	EUROPE, ASIA, AFRICA	LATIN AMERICA	MEXICO	NORTH AMERICA	TOTAL GENERAL
Women	3,022	4,073	12,523	5,304	24,922
VP 1			5		5
VP 1				4	4
VP2	1	2	7	9	19
Staff	515	806	3,501	786	5,608
Hourly	1,945	2,688	7,356	3,694	15,683
Director	39	21	88	94	242
Manager	161	69	212	378	820
No data	71				71
Supervisor	290	487	1,354	339	2,470
Men	9,248	16,104	63,397	20,155	108,904
VP1	2	3	26		31
VP1	1			9	10
VP2	16	13	28	56	113
Staff	513	1,412	4,855	539	7,319
Steering Committee			1		1
Executive Committee		2	10		12
Executive Committee				1	1
No data	4,768	13,072	51,253	16,511	85,604
Director	81	88	361	255	785
Second Executive	292	148	583	1,009	2,032
No Data	2,849			4	2,853
Supervisor	726	1,366	6,280	1,771	10,143
No data				1	1
Chief Executive				1	1
Overall Total	12,270	20,177	75,920	25,460	133,827

<sup>\*</sup> This report does not include: Frozen (WHB)

